



To our highly valued tenants at Place Bonaventure,

We are delighted to present our very first newsletter. In these pages, you will find information concerning events, ongoing work, news and other topics that you have asked us about.

As you know, over the past several months, Place Bonaventure has been undergoing a redesign and metamorphosis. Significant investments have been allocated in order to make Place Bonaventure more open to the City and to enhance the living and working environment for those who use the building.

Toward this end, the renovation of some of the entrances and the facade along rue De La Gauchetière will increase the amount of natural light illuminating Place Bonaventure while preserving its unique personality.

In addition, reimagined common spaces for the exclusive use of Place Bonaventure tenants will soon be introduced, not to mention the many other improvements being made to the common spaces on the various levels.

The end result of all of these projects, and many others, will be to confirm the unique status of Place Bonaventure as a reference building in the downtown core and an iconic place of business in Montréal.

# PLACE BONAVENTURE

**FLASH INFO** 

FALL 2019
PLACEBONAVENTURE.COM



### **TENANT SURVEY**

In July 2018, we have conducted an annual survey to evaluate the level of satisfaction of our tenants. Following a detailed analysis of the results of the survey, we have put in place an action plan to improve our services and facilities. The next survey will be sent out over the next few weeks to our tenant managers to maintain the continuous improvement of our services following your comments and suggestions.

### **MAXIMO**

Following the implementation of a new CMMS system (Computerized Maintenance Management System), it is now possible for our tenants to make requests directly from our new MAXIMO system. This simplifies all service requests while facilitating the tracking and status of requests. In addition, MAXIMO accelerates the service offered by our operations and maintenance teams by directly receiving their work orders on their mobile tools.



# PLACE BONAVENTURE

**FLASH INFO** 

FALL 2019
PLACEBONAVENTURE.COM



#### **ONGOING WORK**

As you know, Place Bonaventure is being redesigned. The only entrance that is closed at the present time is the entrance on the Robert-Bourassa side, which is expected to reopen early in this fall (see plans for other entrances).

We are currently carrying out improvements to elevator service. In fact, we are installing a new call dispatcher called "destination dispatch" that will optimize elevator travel.

An outdoor architectural lighting system was recently installed as part of the revitalization project. A number of different themes will be utilized throughout the year, including one that features the colours of the Montréal Canadiens in celebration of their home opener.

#### **EVENT**

The official opening of the terrace – including handing out frozen treats – took place at the beginning of September. Thank you to everyone who took part in such large numbers.

The distribution of apples in all entrances took place on Wednesday, October 30. We hope you had the chance to taste the delicious and freshly picked apples.

The vaccination clinic that was held last week was a great success. Thank you all!

Next event: Christmas chocolate distribution. The distribution date will be sent to you by our tenant services. Stay tuned!





### **ENVIRONMENTAL PROGRAM**

Place Bonaventure is seeking to obtain LEED certification for operation and maintenance of an existing building. The process began in 2016, and the completed file will be sent to the Canada Green Building Council for revision by the end of 2019. The purpose of this certification is to demonstrate our commitment to sustainable development and respect for the environment.

In order to attain this certification, a number of investments and initiatives have been launched at Place Bonaventure, including energy saving, domestic water saving, recycling and composting programs, and are thinking of our property management policies.





#### **NEWS**

During the renovations to the ground floor corridor, the convenience store has been moved closer to the hallway leading to the Southwest entrance. Marcello's has not moved and remains open. In addition, a new tenant has recently opened in the corridor: "VUA Sandwich" offers Vietnamese sandwiches, among other treats.

# **IMPORTANT INFO**

A new conference room at the Southeast entrance is now available for rent at a cost of \$50 / hour. Use the following e-mail address to reserve a time slot:

servicesauxlocataires@placebonaventure.com

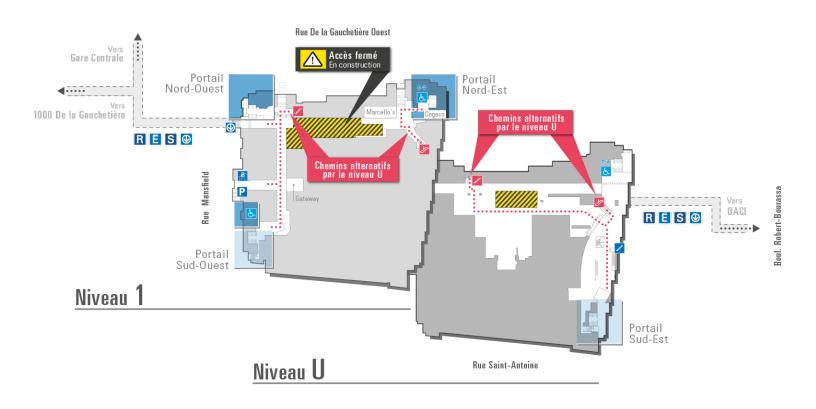
An access card (fees may apply) is required to use the urban park near the food court and the showers in the parking area. Send your requests to:

servicesauxlocataires@placebonaventure.com





### **ALTERNATIVE ACCESS**





## **KEVRIC TEAM | AT YOUR SERVICE**

The entire Kevric team is here to serve you. Please feel free to contact us!

514-397-2233 servicesauxlocataires@placebonaventure.com





Lisane Desmarais – Tenant Services Jean-François Bussière-Bourdages – Operations Manager